

Complaints and Grievance Redressal Mechanism

Responsible for assisting and handling investor grievances

➤ **Mode of Lodging Complaints:**

Stakeholders may lodge their complaints through any of the following channels:

- **Email:** pesclco@gmail.com
- **Phone:** +91 8420573436
- **In writing:**
Compliance Officer / Grievance Officer
THE PATNA ELECTRIC SUPPLY CO LTD
3 KHETRA DAS LANE 1ST FLOOR, KOLKATA- 700012, West Bengal,
India
- **Online grievance form:** Available on the company's official website under the "Contact Us" section.

Link: <https://www.patnaelectricssupplycompany.com/contact-us/>

➤ **Officer Responsible:**

The following officer is designated for grievance redressal:

Name: Mrs Megha Agarwal

Designation: Company Secretary & Compliance Officer / Grievance Officer

Email: pesclco@gmail.com

Contact Number: +91 8420573436